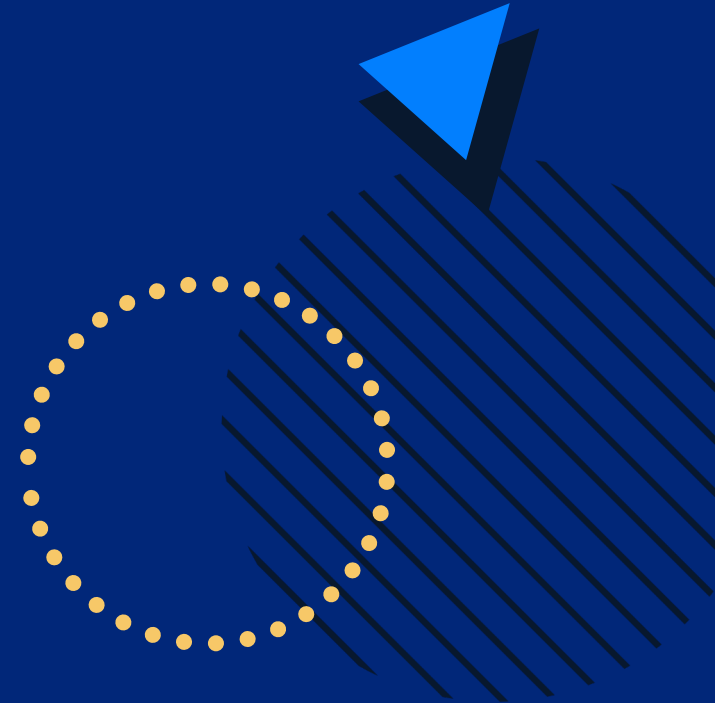


AGILE TRANSFORMATION AND DELIVERY SYSTEMS AT SCALE

ANITA LESSARD



AGILE TRANSFORMATION AND DELIVERY SYSTEMS AT SCALE

Considering the conditions that enable success.

- ❖ Our Theory of Transformation
- ❖ Why Organizational Alignment is the Root Problem
- ❖ Creating Systems and Processes around Customers and Markets
- ❖ How to Build a Trustworthy System You Can Delegate Into

OUR THEORY OF TRANSFORMATION

Systems First

Systems produce what they are designed to produce. We must be aware of the Structure and Governance that can influence and support our desired outcomes.



WHY ORGANIZATIONAL ALIGNMENT IS THE ROOT PROBLEM

Valuable, Desirable, Feasible

*When your systems and structures are not aligned with
your markets and customers, you will struggle.*






CREATING SYSTEMS AND PROCESSES AROUND CUSTOMERS AND MARKETS

Consider the structure of entire ecosystem.

Business agility requires an ecosystem that allows for rapid adaptation to external and internal changes.

Design of your structures and processes must enable the flow of value to your customers without driving operating costs higher and not compromising quality while maintaining or growing market share.



HOW TO BUILD A TRUSTWORTHY SYSTEM YOU CAN DELEGATE INTO

Clarity, Competency, Capacity, Feedback

Strategy that is developed with clarity across an organization must be capacity aware and enabled with the appropriate competency of teams executing the work and validated through continuous feedback throughout the flow of value.

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